



To ,
CVO
Balmer Lawrie & Co. Ltd.

Subject : Vigilance complaint received through online portal

Vigilance Complaint Number : ACK-1726315355

Complainant Details

Name	vikash kumar
Email/Mobile	vikashashmit100@gmail.com
Mobile	9891568235
Address	H. no. v-210, gali no. 17, vijay park, maujpur, Delhi-110053 110053 Delhi India

Complaint Details

Complaint Type	Forgery
Complaint Description	Yesterday i.e. 13.09.2024 I received email and whatsapp whereby I was sent booking of air ticket having PNR no. GRP5YY of indigo. The ticket shows my name as well as phone number and my email ID. It also shows booking of four persons including me from Delhi to Patna on 03.11.2024. To my utter surprise I never booked any air ticket with aforesaid details and the other three persons named in the air tickets are completely unknown to me.
Incident Date	2024-09-13
Desirable Resolution	you please explain how did you or employee of Balmer Lawrie book air tickets using my particulars without my knowledge and consent. You please get the tickets cancelled immediately. You are liable for a legal action.
Status	New
Date of Complaint	2024-09-14 17:32:35

Resolution Status	Pending
Forwarding Instructions	

From
AVP (Vigilance)
Balmer Lawrie & Co. Ltd.